

Operations playbook

SAP consultancy for operations leaders who need performance not promises.



Operations run on momentum. Every hour, every workflow and every decision shapes cost, service and customer experience. SAP should support that momentum, not slow it down.

At TCT, we help operations leaders turn SAP into a driver of efficiency, resilience and scalability across the end-to-end supply chain. From warehousing and manufacturing to transport, planning and execution, we redesign processes so your operation performs at its best, every day.

Make your operation faster, leaner and more predictable.

Operational performance lives in the detail: fewer touchpoints, cleaner processes, real-time visibility and systems that support people, not frustrate them.

We work with you to remove waste, tighten flows and build SAP processes that reflect the reality of your operation so your teams can move quickly, confidently and consistently.

Whether you're dealing with bottlenecks, manual workarounds, production delays or inconsistent service levels, we pinpoint the root causes and deliver solutions that stick.

Deep SAP expertise across the whole operation

We're not generalists. We specialise in SAP supply chain which means we understand the full end-to-end picture and how each part affects the next.

Our consultants bring hands-on experience across:

- Warehouse operations
- Manufacturing execution and plant maintenance
- Inventory accuracy and material flow
- Transportation and logistics execution

- Supply chain planning and production scheduling
- Automation, robotics, AGVs and system integration
- Operational controls, reporting and real-time visibility

We look at your operation holistically, fixing issues at the source, not just the symptoms.

Diagnostics that reveal what's slowing you down

If your operation isn't performing the way it should, we give you a clear, honest assessment of what's happening inside your SAP landscape.

Our diagnostics uncover:

- Process inefficiencies and bottlenecks
- Configuration gaps
- Data quality problems
- Integration issues
- Performance constraints
- Manual workarounds draining time and accuracy

You receive a prioritised roadmap that focuses on high-impact improvements; the changes that will move the needle immediately.

Hands-on support that keeps the operation moving

Operational issues don't wait for convenient times and neither do we.

Our support and optimisation services give you:

- Fast problem resolution from experienced SAP supply chain consultants
- Enhancements that evolve your system with your business

- On-site or remote support
- Proactive monitoring and preventative fixes
- Continuous improvement driven by real operational insight

Your SAP runs smoothly. Your teams stay productive. Your operation keeps moving.

Why operations leaders choose TCT

We understand operational pressure

High volumes, tight SLAs, complex flows. This is our world.

We make SAP practical

Designed for real operators, real processes and real constraints.

We fix the root cause

No sticking plasters. Real solutions that last.

We bring clarity and control

End-to-end visibility and processes you can trust.

We deliver quickly

Because operations can't pause for documentation delays or long debates.

Align with IT

We help bridge the gap between operations and IT.

Build an operation that delivers, every day

If you want SAP processes that support your people, strengthen your performance and unlock long-term operational excellence, we're here to help.



Get in touch today
theconfigteam.com